# Giving Shape to Ideas



Advanced Document Workflow for Medical Records.

healthcare





## **Upload To Content Management Systems.**

Today's healthcare organizations need to make sure that medical information, such as doctor's notes and lab reports, can be shared and accessed immediately. Dispatcher Phoenix Healthcare allows you to index, scan, and store your paperbased patient records, charts, lab reports, claims, and other documents into enterprise content management systems, including OnBase.

Streamline. As healthcare organizations move towards fully adopting Electronic Health Record systems, medical professionals are looking for ways to quickly and easily convert paper-based documents to electronic formats, relieve the paperwork burden on providers, and implement security safeguards to comply with the Healthcare Insurance Portability and Accountability Act (HIPAA) standards and other regulatory restrictions. Konica Minolta's Dispatcher Phoenix Healthcare, an advanced document workflow application, addresses today's healthcare challenges by streamlining and automating the handling of medical information. With Dispatcher Phoenix Healthcare's cost-effective and easy-to-use solution, patient records can be quickly scanned, processed, and shared, helping hospitals and clinics control costs and maximize their operational efficiencies.



## **Maintain Security Standards.**

To assist with HIPAA compliance, Dispatcher Phoenix Healthcare provides support for HID authentication, audit trails to identify where documents are going, and file conversion to password-protected PDFs. For complete tracking, a copy of each message or document can be sent to a specific email inbox. And, to ensure the confidentiality of patient information, Dispatcher Phoenix Healthcare offers an intelligent redaction process that permanently removes all Personally Identifiable Information (PII) and Protected Health Information (PHI) from medical records.





## **Scan To Patient Folder.**

Many healthcare organizations organize their medical records based on patient ID, creating a folder structure that has sub-folders for each patient. With Dispatcher Phoenix Healthcare's folder browsing feature, clinicians can browse through a Windows Explorer-like view of their PC folder structure to find the appropriate patient's folder to store their scanned documents in — directly from the MFP.



# Look Up Patient Information at the MFP.

Hospital administrators and other healthcare staff frequently need to access patient information directly from the MFP in order to process or index their scanned documents. Using Dispatcher Phoenix Healthcare, the MFP display panel can be configured to display patient data that is pulled from an ODBC-compliant database.

Integrate. With seamless MFP control panel integration, file conversion features, connections to Electronic Medical Record applications through integration with OnBase®, Dispatcher Phoenix Healthcare is suitable for large hospital systems as well as smaller physician practices. Whether it's converting patient charts to electronic format, looking up patient information at the MFP control panel, automating repetitive manual tasks needed to process records, using bar codes to quickly organize insurance claim forms, or extracting data from medical forms for use in other systems, Dispatcher Phoenix Healthcare simplifies document processing for healthcare professionals, giving them more time to provide quality care to their patients.





**Deliver.** Dispatcher Phoenix Healthcare is a member of the Dispatcher Phoenix family of workflow automation products designed to streamline and automate document processing. Other features include:

## **File Conversion**

To access patient information, records and other scanned documents can be automatically converted to searchable and editable formats, such as Microsoft Word and PDF Searchable. Files can also be automatically converted to PDF/A format for long-term archiving.

#### Rename

Scanned patient records can be renamed via an automated workflow or by the MFP user when scanning.

# **Annotate and Watermark**

Mark charts and other medical files as "reviewed," and place a "Confidential" watermark on each page — with one automated workflow.

## **Document Enhancement**

Automatically enhance patient information with despeckle and deskew processes that improve the quality of scanned images.

## **Barcode Processing**

As healthcare facilities transition to electronic records, barcodes have become an important method for managing medical documents. With Dispatcher Phoenix Healthcare's barcode recognition feature, documents can be automatically routed to various destinations, and split, named, and annotated based on the value of the barcode.

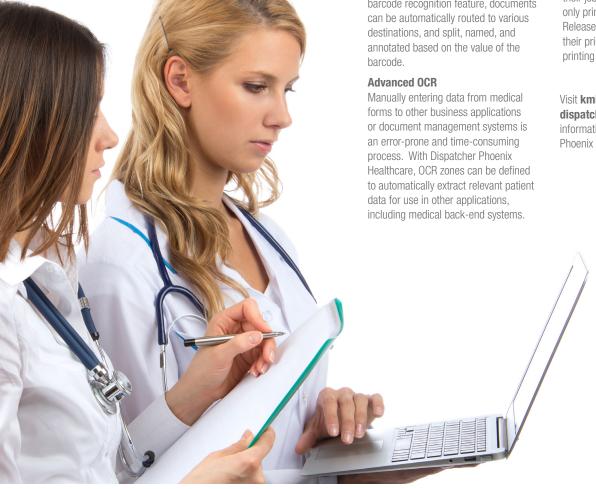
# **Forms Processing**

Use advanced pattern matching to find and process privileged information, such as Addresses, Social Security Numbers, Date of Birth, etc.

## **Print Release Solution**

Hold print jobs in a queue until release at the MFP by an authenticated user with Release2Me, a convenient print release solution that helps our customers secure their confidential information and eliminate unwanted or duplicate copies. With this easy-to-use feature, our customers can also specify print settings, such as number of copies, at the control panel before their jobs are released. Since users only print out the documents they need, Release2Me helps companies secure their print outs and reduce their overall printing costs.

Visit **kmbs.konicaminolta.us/ dispatcherphoenix** for more information on other Dispatcher Phoenix offerings.





KONICA MINOLTA BUSINESS SOLUTIONS U.S.A., INC. 100 Williams Drive, Ramsey, New Jersey 07446

CountOnKonicaMinolta.com





